



Affirm IT

Helping take your IT to  
the **next level**

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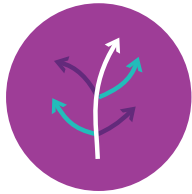
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# Take your IT to new heights

Affirm IT isn't like your typical IT service. We believe that your IT support should be tailored around you and evolving with your business. We don't believe in 'ping pong' IT where you are forever going back a forth with suppliers, which is why we aim to be your dedicated IT Hub to provide complete peace of mind. Our team puts your business at the heart and focuses on your future.



## Flexible Support

Completely tailored to your business covering complete or complimentary IT support.



## Your dedicated IT Hub

We work with your other vendors, provide a plan for the future and work as your 'IT guy'.



## Peace of Mind Security

We protect your virtual assets providing 24/7 support with direct communication.

# We focus on you and your needs

When you call Affirm IT you speak to an experienced engineer who is available to help you straight away. Our engineers learn about you and your business to help your business soar.

**Monitoring**  
**Future planning**  
**Direct communication**  
**Always speak to an engineer**

**!** Are your backups working?

**?** Are you protected from ransomware?

Analysis of your procedures & bespoke systems.

Roadmapping of your IT systems and practices.

Provide a complete plan for the future.

Evolve and react to best serve your business.

# What do we do?



## Network Support

Our fully qualified engineers support all device communications, internet & wireless support and network performance optimisation.



## Unlimited Remote Support

Our Microsoft certified engineers are available 24/7 providing root/cause analysis & problem resolution.



## Proactive Monitoring

Regular onsite support with full consistency, testing and monitoring of your backups. Early detection of errors and disaster recovery and planning.



## Disaster Recovery

Regular disaster recovery tests included in our support to make sure your backups work when you need them.



## Project Implementation

Our virtualisation specialists put into action your IT plan dealing with email hosting, cloud migration, server & system upgrades and more.



## Hardware & Software

Reseller of all major brands. Provide support for a variety of vendors and bespoke systems. Anti virus support and resale.

# Your IT Strategy

We work with you to ensure you have a comprehensive IT Strategy in place to protect you in the future and to support the growth of your business. We care about your IT strategy which is why we proactively monitor your systems to provide you with future planning.

When will we need to upgrade?

Are our servers using full capacity?

Do we have enough storage?

How is consumption of resources changing?

We help develop a strategy that works for you and supports your business. We want your IT strategy to focus on who you are as a business so it fulfils your present and future needs as you grow.